

Please direct all warranty inquiries to our customer service departments: support@volcanoecigs.com



Volcano Fine Electronic Cigarettes
197 Sand Island Access Rd. #213
Honolulu, Hawaii 96819
Toll Free: 866.866.6370

E-mail: support@volcanoecigs.com

RETURN MERCHANDISE AUTHORIZATION

Customer Information:

Please provide as much information as possible to ensure that your return is indexed in our system:

Name: _____ Order Number: _____

Shipping Address: _____

Shipping City: _____ Shipping State: _____ Shipping Zip: _____

Phone: _____ Fax: _____

Email: _____

Returns/Exchanges:

Please list all the items you are returning to us including the model name and color of the item:

Item 1: _____ Item 6: _____

Item 2: _____ Item 7: _____

Item 3: _____ Item 8: _____

Item 4: _____ Item 9: _____

Item 5: _____ Item 10: _____

Returns/Exchanges Description:

Please give a brief description as to why you are returning the above listed items:

Customer Signature: _____ Date: _____

Please make sure to include this form along with your returned items to our offices. You must contact our office to initiate your return prior to sending any items back to us. We will process your return and forward you an email confirmation that your item was received upon completion of your RMA request. This will ensure that a replacement fee was not billed to your account.

Thank you for purchasing the Volcano Fine Electronic Cigarette! The Hottest eCig on the Market!